



## **EVOLUTION BATTERY**

### **- WARRANTY STATEMENT -**

May 2021

### **5 YEAR LIMITED WARRANTY**

YHI POWER PTY LTD (YHIP) warrants each Evolution Lithium Iron Phosphate (LiFeP04) battery ("the Battery"), which are manufactured by Evolution Electric Vehicles (the Manufacturer) to the original purchaser to be free of defects for a period of **5 years** ("the Warranty Period") from the original battery purchase date, subject to the terms and conditions stated herein.

The guarantee that comes with our goods are bound by Australian Consumer Law. If serviceable, the Battery and/or parts of the Battery, if the components in question are determined to be defective in material or workmanship by manufacturer technicians or authorized technicians, and the Manufacturer deems the components to be repairable, the Battery will be repaired and returned. If the Manufacturer deems the components to be not repairable, a new, similar Battery will be offered. The offer will be valid for a period of 30 days after the date of notification.

The Warranty period of any repaired Evolution Lithium battery product or its replacement is the remaining term of the Limited Warranty Period.

This Limited Warranty does not cover the labor cost of installation, removal, repair, replace or re-installation lithium battery pack or its components.

### **NON-TRANSFERABLE**

This Limited Warranty is to the original purchaser of the Battery and is not transferable to any other person or entity. Please contact the place of purchase regarding any warranty claim.

The original sales receipt is required to establish proof of purchase and warranty date, No Exceptions. The warranty for replacement batteries will be based on the original battery purchase date, as identified on the original battery purchase sale receipt. Under no circumstance will a replacement battery have a warranty date different than the original battery purchase date.

**THIS LIMITED WARRANTY MAY BE EXCLUDED OR LIMITED AT THE SOLE DISCRETION OF COMPANY IF THE FOLLDWING PROBLEMS ARE FOUND (INCLUDING BUT NOT LIMITED TO):**

- Shows indications that it has been altered or modified in any way from Company specifications, including but not limited to alterations to the lithium-ion battery pack, battery management system and the system electric circuit.
- Shows indications that the failure is caused by installer error such as reverse polarity or misuse of system wide equipment or inaccurate programming of all ancillary equipment attached to lithium battery pack.
- Shows indications that the battery charger has been modified to charge lithium battery not approved for the charger.
- Shows indications that the battery pack was disassembled, opened, or tampered in any way without a company formal approval.
- Shows indications that attempts may have been made to intentionally reduce the battery pack life;
- Contains lithium battery packs that are not paired with the battery management system as supplied by the company;
- Extended storage without recharging or repairs done by an unauthorized person or modification.
- Damages resulting from an accident or collision, or from the neglect, abuse battery pack system.
- Environmental damage; inappropriate storage conditions as defined by the Manufacturer; exposure to extreme hot or cold temperatures, fire or freezing, or water damage.
- Damage due to improper installation; loose terminal connections, under-sized cabling, incorrect connections (series and parallel) for desired voltage and AH requirements, reverse polarity connections.
- Battery that was used for applications other than which it was designed and intended for including repeated engine starting or drawing more amps than the battery is rated to continually discharge in the specifications
- Battery that was used on an over-sized inverter/charger (any inverter/charger that is rated to 10K Watts or greater) without the use of a Manufacturer-approved current surge limiting device.
- Battery that was under-sized for the application, including an Air Conditioner or similar device having a locked rotor startup up current that is not used in conjunction with a Manufacturer-approved surge-limiting device.
- Battery that has not been charged for over one year (batteries need to be charged regularly to allow for a long-life span)
- Battery not stored in adherence to the Manufacturer's storage guidelines, including storage of the Battery at low state-of-charge (charge your battery fully before storing!)

**This Limited Warranty does not cover a Product that has reached its normal end of life due to usage which may occur prior to the Warranty Period. A battery can deliver only a fixed amount of Energy over its life which will occur over different periods of time depending on the application. The Manufacturer reserves the right to deny a warranty claim if the Product is determined, upon inspection, to be at its normal end of life even if within the Warranty Period.**

## **WARRANTY DISCLAIMER**

This warranty is in lieu of all other express warranties. the Manufacturer will not be liable for consequential or incidental damages. We make no warranty other than this limited warranty and expressly exclude any implied warranty including any warranty for consequential damages. This limited warranty is not transferable.

## **LEGAL RIGHTS**

Some countries and/or states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations may not

apply to you. This warranty gives you specific legal rights, which may vary from country to country and/or state to state. This warranty shall be governed by and interpreted in accordance with the laws. This warranty is understood to be the exclusive agreement between the parties relating to the subject matter hereof. No employee or representative of Manufacturer /YHIP is authorized to make any warranty in addition to those made in this agreement.

### **NON-EVOLUTIGN LITHIUM WARRANTIES**

This Limited Warranty does not cover Battery sold by the Manufacturer or any authorized distributor or dealer to an Original Equipment Manufacturer ("OEM"). Please contact the OEM directly for warranty claims regarding such Battery.

### **NON-WARRANTY REPAIRS**

If outside of the Warranty period or for damage not covered under the Warranty, customers may still contact the Manufacturer for battery repairs. Costs such as shipping, parts, and labor cost will be involved.

### **SUBMITTING A WARRANTY CLAIM**

- To submit a warranty claim, please fill the "Evolution Batteries Lithium-ion Battery Claim Form" and contact the original place of purchase.
- In the case of returned product the batteries must be packed with sufficient padding and in the appropriate cartons to eliminate the risk of damage in transit.
- The battery **MUST ONLY** be returned in compliance with the DANGEROUS GOODS transport and packaging regulations ruling at that time. Failure to do this may result in the carrier refusing the shipment.
- Incorrectly identifying the content of such packages is illegal and the shipment could possibly be subject to substantial fines and confiscation of the goods in accordance with Federal and State laws. If you believe the battery to be defective or damaged, please contact us before the shipping.
- YHIP has the option to credit or replace products deemed defective and under warranty.
- Cost of freight, installation, transportation shall be borne by the purchaser.

### **YHIP suggest user to keep and provide the following monthly log:**

- Record of DOD and cycle numbers.
- Battery ambient temperature.
- The manufacturer will also take actual environment and power conditions for reference if in need.

For critical warranty issue, YHIP reserve right to investigate battery operation conditions and make decision, the purchaser must support for site access for the technicians appointed by the manufacturer or YHIP.

As per Australian Consumer Law if the battery usage is not for personal, domestic or household use, then YHIP will not be responsible or liable for any consequential or incidental expense or loss.



**YHI POWER**  
Battery Power You Can Rely On

### **YHI POWER PTY LTD**

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# EVOLUTION BATTERIES

## LITHIUM-ION BATTERY CLAIM FORM

PHONE: 1300 722 028 EMAIL: salesvic@yhipower.com.au

YHI POWER is Evolution EV's AUTHORIZED DEALER in Australia. Please fill the Evolution Lithium-ion battery Warranty Claim Form and submit with the copy of YHI POWER original Purchase Receipt to salesvic@yhipower.com.au.

**Incorrectly identifying the content of such packages is ILLEGAL. The battery MUST ONLY be returned in compliance with the DG transport and packaging regulations. If you believe the battery to be defective or damaged contact us before shipping!**

It will be the Customers responsibility for all shipping to YHI POWER PTY LTD, we will not be held responsible for lost or damaged products in shipping.

Evolution EV will warrant the Evolution Battery Products that are purchased from an AUTHORIZED DEALER ONLY, to be free from Manufacture and Material defects for the period of 5 years prorated. Warranty is void if product is not used as directed. Please refer to the Warranty Statement for all specific terms.

NAME: \_\_\_\_\_ PHONE: \_\_\_\_\_ EMAIL ADDRESS: \_\_\_\_\_

MAILING ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ STATE/PROV: \_\_\_\_\_

COUNTRY: \_\_\_\_\_ POSTAL CODE: \_\_\_\_\_

Model of Evolution Battery: \_\_\_\_\_ Date of Purchase: \_\_\_\_\_ Serial # \_\_\_\_\_

Invoice# \_\_\_\_\_ Place of Purchase: \_\_\_\_\_

Brand of Vehicle: \_\_\_\_\_ Model of Vehicle: \_\_\_\_\_ Year of Vehicle: \_\_\_\_\_ Motor Size: \_\_\_\_\_

Main use of Vehicle: \_\_\_\_\_

What is the issue and when and how did it start occurring? Explain completely so we can best determine the issue with the product.

NAME

DATE

Please include this form with the product you are returning and a copy of the receipt!

**We will NOT accept or warranty product without a valid receipt.**