



YHI POWER

Battery Power You Can Rely On



**Neuton
POWER®
PREMIUM**

**Neuton
POWER®
AGM TECHNOLOGY**

**Neuton
POWER®
Revolution
in Power**

ACEPOWER
REVOLUTION IN POWER

**Neuton
POWER®
X-TREME**



Automotive



Truck & Tractor



Deep Cycle



Marine



Lawn Mower

WARRANTY CARD

CALL 1300 722 028

www.yhipower.com.au



NEUTON POWER & NEUTON POWER K & ACEPOWER AUTOMOTIVE SERIES

WARRANTY STATEMENT

Our batteries are covered by a warranty against manufacturing defects for the period shown in the table below: Warranty claims must be made within the stated period and supported by dated proof of purchase. This warranty is provided in addition to your rights under the **Australian Consumer Law**. You are entitled to a replacement or refund for a major failure, and to repair or replacement if the goods fail to be of acceptable quality and the failure is not major.

WARRANTY TABLE

PRODUCT LINE	PRIVATE USE	COMMERCIAL USE
NP Passenger Range	Up to 36 Months	Up to 12 Months
NP Heavy Duty Passenger Range	36 Months	18 Months
NP Silver Range	36 Months	18 Months
NP European Vehicles	36 Months	12 Months
NP Commercial Vehicle Range	24 Months	18 Months
NP US Heavy Duty Range	Up to 36 Months	12 Months
NPK Passenger Range	Up to 24 Months	12 Months
NPK European Vehicles	24 Months	12 Months
NPK Trucks & Heavy Equipment	12 Months	12 Months
NPK US Heavy Duty Range	24 Months	12 Months
AcePower Trucks & Heavy Equipment	12 Months	12 Months
All EFB Start Stop Range	24 Months	18 Months
All VRL Start Stop Range	36 Months	18 Months
All Auxiliary Range	24 Months	12 Months
All Ultimate AGM Range	24 Months	12 Months
All Marine & MRV Range	18 Months	12 Months
All Deep Cycle Range	12 Months	12 Months
All Lawn Mowers	12 Months	12 Months
All NPX Motorbike Range	12 Months	12 Months

Batteries for emergency services, taxi and ride share vehicles have a 6 month warranty for all products. AGM's & Industrial as per manufacturing specification.

WARRANTY EXCLUSIONS

Warranty Coverage does not apply to batteries where any damage or defects are caused by the following conditions, including, without limitation:

1. Accident, misuse, abuse, improper operation, or tampering including removal or damage to vent plugs or loss of parts.
2. The warranty period will automatically be adjusted to the commercial use warranty period if the vehicle in which the battery is intended to be installed in is not present or can not be inspected by an authorised dealer.
3. Physical impact. Improper, insecure, or incomplete mounting.
4. Improper installation including installation of the battery with a capacity lower than that specified by the manufacturer of the product for which the battery will be used.
5. Misapplication including installation of a battery not compatible with its intended application or inappropriate application of the battery.
6. Lack of reasonable care, neglect (including causing sulphation or freezing), storage for a long period without proper maintenance or failure to maintain adequate acid level (applies to accessible batteries only).
7. Overcharged, undercharged, overdischarged batteries, damaged or faulty terminals, failure caused by the vehicle charging system.
8. Explosion or damage resulting from faulty connections, including loose or reversed connections, frayed cables, external ignition sources, improper jumpstarting, or faults within the vehicle's electrical system.
9. Any repair or modification by a third party without prior consent from YHI Power PTY LTD or authorised representative.
10. Any damage or defects resulting from normal wear and tear.
11. Warranty coverage does not apply to batteries used in a vehicle other than the vehicle described in the vehicle information guide.
12. The labour for the removal or replacement of the battery from or into the equipment or vehicle, without prior written approval from YHI Power PTY LTD.

WARRANTY CLAIM PROCEDURE

Proof of purchase is required for all warranty claims. The battery must be returned, either in person or freight pre-paid by you, to any YHI Power reseller or to your nearest YHI Power state office (details available at www.yhipower.com.au). Delivery and collection costs are the customer's responsibility.

APPENDIX - BATTERY INFORMATION FORM (LAST PAGE)



BATTERY INFORMATION FORM

Battery Part No _____ Rego _____

Type of Vehicle _____

Customer Name _____ Contact No _____

Customer Address _____

- | | |
|---|--|
| ☐ Truck & Heavy Equipment | ☐ Cars / SUV |
| ☐ Deep Cycle / AGM Range | ☐ Motor Cycle |
| ☐ Marine & MRV Range (Wet) | ☐ Lawn Mower Range |
| ☐ Marine AGM Range | ☐ US Heavy Duty Range |
| ☐ EFB & VRL Start Stop Range | |

- | | | |
|-------------------------------------|---|---------------------------------------|
| ☐ Private | ☐ Emergency Services | ☐ _____ Months |
| ☐ Commercial | ☐ AGM / Industrial | |
| ☐ Rideshare | ☐ Motor Cycle | |

The faulty battery will be replaced with a battery of the same model, free of charge. The warranty period of replacement battery will be recalculated as the remaining warranty length of the battery initially purchase.

Please send the completed form to inquiry@yhipower.com.au Thank you!