



## NEUTON POWER & NEUTON POWER K AUTOMOTIVE SERIES

### WARRANTY STATEMENT

The guarantee that come with our goods are bound by Australian Consumer Law. Where a major failure caused by faulty materials and workmanship occurs within the specification warranty period, you are entitled to a replacement or refund and for any other loss and damage reasonably foreseeable, you are entitled to be compensated. Further, if the goods are of unacceptable quality but the quality does not cause a major failure, you are entitled to a repair or replacement of the goods.

### WARRANTY TABLE

PRODUCT LINE	PRIVATE USE	COMMERCIAL USE
NP Passenger Range	Up to 36 Months	12 Months
NP Silver Range	36 Months	18 Months
NP European Vehicles	36 Months	12 Months
NP Trucks & Heavy Equipment	24 Months	18 Months
NP US Heavy Duty Range	Up to 36 Months	12 Months
NPK Passenger Range	Up to 24 Months	12 Months
NPK Silver Series	36 Months	18 Months
NPK European Vehicles	24 Months	12 Months
NPK Trucks & Heavy Equipment	24 Months	12 Months
NPK US Heavy Duty Range	24 Months	12 Months
All EFB & VRL Start Stop Range	24 Months	12 Months
All Auxiliary Range	24 Months	12 Months
All Marine AGM Range	24 Months	12 Months
All Marine & MRV Range	18 Months	12 Months
All Deep Cycle Range	12 Months	12 Months
All Lawn Mowers	12 Months	12 Months
All Motorcycle Range	12 Months	12 Months

**Batteries for police and taxi vehicles have 6 months for all products. AGM's & Industrial as per manufacturing specification.**

## WARRANTY EXCLUSIONS

This warranty does not apply where damage or defects to the battery are caused by the following conditions, including without limitation:

1. Accident, misuse, abuse, improper operation, or tampering including removal or damage to vent plugs or loss of parts.
2. The warranty period will be automatically adjusted to the length for commercial use if the vehicle intended to be installed is not present or cannot be inspected by a representative of authorized dealer.
3. Improper, insecure, or incomplete mounting.
4. Improper installation including installation of the battery with a capacity lower than that specified by the manufacturer of the product for which the battery will be used.
5. Misapplication including installation of a battery not compatible with its intended application or inappropriate application of the battery.
6. Lack of reasonable care, neglect (including causing sulphation), storage for a long period without proper maintenance or failure to maintain adequate acid level (applies to accessible batteries only).
7. Overcharging, undercharging or if it is discharged: faulty terminals caused failure.
8. Explosion causing damage as a result of a faulty connection including wrong, loose or reversed connection or frayed cables.
9. Any repair or modification by a third party without prior consent from YHI Power PTY LTD: or
10. Any damaged or defects as a result of normal wear and tear.
11. Warranty are not covered for battery that is used in a vehicle different from the vehicle described in the vehicle information guide.
12. Battery is used in a vehicle different from the vehicle described in the vehicle information Not covered by this warranty the labor for the removal or replacement of the battery from or into the equipment or vehicle, without prior written approval from YHI Power PTY LTD.

## WARRANTY CLAIM PROCEDURE

Proof of purchase is needed to claim under this warranty. You must return the battery, with proof of purchase, to any YHI Power reseller in person or freight pre-paid by you. For your nearest reseller you can contact one of our state offices numbers below (or back). Alternatively, you may, in person or freight pre-paid by you, return your battery to your nearest YHI Power state office listed on our company website at [www.yhipower.com.au](http://www.yhipower.com.au).

## APPENDIX - BATTERY INFORMATION FORM (LAST PAGE)



## BATTERY INFORMATION FORM

Battery Part No \_\_\_\_\_ Rego \_\_\_\_\_

Type of Vehicle \_\_\_\_\_

Customer Name \_\_\_\_\_ Contact No \_\_\_\_\_

Customer Address \_\_\_\_\_

- |   |  |
|---|--|
| <input type="checkbox"/> Truck & Heavy Equipment    | <input type="checkbox"/> Cars / SUV          |
| <input type="checkbox"/> Deep Cycle / AGM Range     | <input type="checkbox"/> Motor Cycle         |
| <input type="checkbox"/> Marine & MRV Range (Wet)   | <input type="checkbox"/> Lawn Mower Range    |
| <input type="checkbox"/> Marine AGM Range           | <input type="checkbox"/> US Heavy Duty Range |
| <input type="checkbox"/> EFB & VRL Start Stop Range |  |

- |                                     |   |                                      |
|-------------------------------------|---|--------------------------------------|
| <input type="checkbox"/> Private    | <input type="checkbox"/> Police / Taxi    | <input type="checkbox"/> Motor Cycle |
| <input type="checkbox"/> Commercial | <input type="checkbox"/> AGM / Industrial | _____ Months                         |

The faulty battery will be replaced with a battery of the same model, free of charge. The warranty period of replacement battery will be recalculated as the remaining warranty length of the battery initially purchase.

**Please send the completed form to [inquiry@yhipower.com.au](mailto:inquiry@yhipower.com.au) Thank you!**