

# NEUTON POWER & NEUTON POWER K AUTOMOTIVE SERIES

## **WARRANTY STATEMENT**

Our batteries are covered by a warranty against defects for the period shown on the table below. Warranty claims must be made within the stated period and supported by dated proof of purchase. This warranty is provided in addition to your rights under the **Australian Consumer Law**. You are entitled to a replacement or refund for a major failure, and to repair or replacement if the goods fail to be of acceptable quality and the failure is not major.

### **WARRANTY TABLE**

PRODUCT LINE	PRIVATE USE	COMMERCIAL USE
NP Passenger Range	Up to 36 Months	12 Months
NP Silver Range	36 Months	18 Months
NP European Vehicles	36 Months	12 Months
NP Trucks & Heavy Equipment	24 Months	18 Months
NP US Heavy Duty Range	Up to 36 Months	12 Months
NPK Passenger Range	Up to 24 Months	12 Months
NPK Silver Series	36 Months	18 Months
NPK European Vehicles	24 Months	12 Months
NPK Trucks & Heavy Equipnment	24 Months	12 Months
NPK US Heavy Duty Range	24 Months	12 Months
AcePower Trucks & Heavy Equipment	12 Months	12 Months
All EFB & VRL Start Stop Range	24 Months	12 Months
All Auxiliary Range	24 Months	12 Months
All Ultimate AGM Range	24 Months	12 Months
All Marine & MRV Range	18 Months	12 Months
All Deep Cycle Range	12 Months	12 Months
All Lawn Mowers	12 Months	12 Months
All Motorbike Range	12 Months	12 Months

Batteries for police and taxi vehicles have 6 months for all products. AGM's & Industrial as per manufacturing specification.

### WARRANTY EXCLUSIONS

This warranty does not apply where damage or defects to the battery are caused by the following conditions, including without limitation:

- 1. Accident, misuse, abuse, improper operation, or tampering including removal or damage to vent plugs or loss of parts.
- 2. The warranty period will be automatically adjusted to the length for commercial use if the vehicle intended to be installed is not present or cannot be inspected by a representative of authorized dealer.
- 3. Improper, insecure, or incomplete mounting.
- 4. Improper installation including installation of the battery with a capacity lower than that specified by the manufacturer of the product for which the battery will be used.
- 5. Misapplication including installation of a battery not compatible with its intended application or inappropriate application of the battery.
- 6. Lack of reasonable care, neglect (including causing sulphation), storage for a long period without proper maintenance or failure to maintain adequate acid level (applies to accessible batteries only).
- 7. Overcharging, undercharging or if it is discharged: faulty terminals caused failure.
- 8. Explosion causing damage as a result of a faulty connection including wrong, loose or reversed connection or flayed cables.
- 9. Any repair or modification by a third party without prior consent from YHI Power PTY LTD: or
- 10. Any damaged or defects as a result of normal wear and tear.
- 11. Warranty are not covered for battery that is used in a vehicle different from the vehicle described in the vehicle information guide.
- 12. Battery is used in a vehicle different from the vehicle described in the vehicle information Not covered by this warranty the labor for the removal or replacement of the battery from or into the equipment or vehicle, without prior written approval from YHI Power PTY LTD.

#### WARRANTY CLAIM PROCEDURE

Proof of purchase is required for all warranty claims. The battery must be returned, either in person or freight pre-paid by you, to any YHI Power reseller or to your nearest YHI Power state office (details available at www.yhipower.com.au). Delivery and collection costs are the customer's responsibility.

#### **APPENDIX - BATTERY INFORMATION FORM (LAST PAGE)**











# **BATTERY INFORMATION FORM**

Battery Part No Rego Type of Vehicle
Customer Name Contact No  Customer Address
Truck & Heavy Equipment Cars / SUV  Deep Cycle / AGM Range Motor Cycle  Marine & MRV Range (Wet) Lawn Mower Range  Marine AGM Range US Heavy Duty Range  EFB & VRL Start Stop Range
Private Police / Taxi Motor Cycle Commercial AGM / Industrial Months
The faulty battery will be replaced with a battery of the same model, free of charge. The warranty period of replacement battery will be recalculated as the remaining warranty length of the battery initially purchase.

Please send the completed from to <a href="mailto:inquiry@yhipower.com.au">inquiry@yhipower.com.au</a> Thank you!