

Version: 3.3
Released 18.Jan.2023



**Residential Integrated
System (All in One System)**

Warranty Statement

FnS Power Technology Inc.

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FnS Power Residential Integrated System Warranty

Limited Warranty Coverage

This limited warranty (hereinafter “Warranty”) specified below applies to The FnS Power residential integrated system (hereinafter “Product”) as manufactured and sold by FnS Power Technology Inc. (hereinafter “FnS Power or Seller”) to Authorized Reseller, installer, or distributor (hereinafter “Buyer”).

FnS Power warrants this Product to the original purchaser, be free from defects in workmanship and materials for the duration of the warranty period, subject to the terms and conditions stated herein. The Product comes with guarantees that cannot be exclude under the Australian Consumer Law.

Product coverage: FnS inverter, FnS monitoring device, FnS monitoring software, FnS battery.

Limitation of Warranty Scope

This Limited Warranty applies only to FnS Product:

- a) Installed in covered locations including (Australia);
- b) Purchased from FnS Power or authorized distributors, dealer, or reseller.
- c) Installed by a licensed professional or authorized installer;
- d) The warranty period date is calculated from the original date of purchase of the Product as indicated on the Limited Warranty Registration Card submitted to Reseller, installer, or distributor.
- e) Does not cover the cost of installation, removal, shipping or reinstallation;
- f) Does not cover faults in design or installation error such as reverse polarity;
- g) Misuse of system wide equipment or inaccurate programming of all ancillary equipment in your system. Failure to comply with the installation and operating parameters in the Installation Manual will void the Warranty.
- h) FnS Power requires continuous online access to the Covered Product via internet

connection. This Limited Warranty requires that the Covered Product will be properly connected to the internet through your internet provider and expressly excludes any defects resulting from acts or omissions that prevent FnS Power from accessing the Covered Product online as may be required for software upload or performance data download. Failure to meet this condition may render FnS Power's obligations under this Limited Warranty null and void.

- i) FnS Power has the right to know the installation site, failure to provide the installation address may void warranty for any future replacements.

Warranty Obligations

- 1) The liability of FnS Power under this Limited Warranty shall be limited to the repair or replacement of the FnS Power Product, at FnS Power's sole discretion. If the FnS Power Product are found to be defective as a result of any manufacturing defect in materials and workmanship during the Limited Warranty Period, FnS Power will, at its sole discretion either (i) repair the FNS Power Product or (ii) replace the FNS Power Product or (iii) Replace the Product with a similar FnS Power Product.
- 2) If a FnS Power Product is replaced, the returned FnS Power Product will become the property of FnS Power or its authorized distributor and must be sent to FnS Power or authorized distributor, free of any third-party ownership claims.
 - a) Buyer must prepay all shipping charges covering shipment to the location designated by FnS Power, and buyer must ensure the shipment and accept the risk of loss or damage during shipment. FnS Power and its authorized distributor are not responsible for shipping damage caused by an improperly packaged FnS Power Product, the repairs this damage might require, or the cost of these repairs.
 - b) If, upon receipt of the FnS Power Product(s), FnS Power determines the FnS Power Product(s) are defective and that the defect is not covered under the terms of this Limited Warranty, FnS Power or its authorized distributor will invoice for the replacement product. Upon receipt of payment, the FnS Power Product(s) will be shipped to you, freight prepaid, non-expedited, using a carrier of FnS Power distributor's choice for shipment.
- 3) The Warranty period of any repaired FnS Power Product or its replacement is twelve (12) months from the date of shipment from FnS Power or its distributor, or the remaining term of the Limited Warranty Period, whichever is greater. In any event, the replacement shall not justify the renewal of the Warranty Terms.
- 4) If a replacement Product is no longer available in the market, FnS Power or its distributor may offer to replace the Product with a new Product of similar function and performance, or to credit the remaining depreciated value of the Product to be applied to purchase of new Product.

Exclusion of Warranty

- 1) Limited Warranty does not cover faults due to:
 - a) Any Product whose serial number has been altered, defaced or removed;
 - b) Improper battery/inverter wiring and/or installation;
 - c) Incorrect inverter settings;
 - d) FnS power products paired with incompatible equipment;

- e) Other indications of damage due to improper system operation and/or installation.
- 2) This Limited Warranty does not cover damages that occur due to:
- a) Transport damage;
 - b) Installation or commissioning by any person who is not an authorized, certified dealer or authorized, certified installer;
 - c) Negligent, reckless, or willful conduct on the part of an owner, authorized, certified dealer or authorized, certified installer, or any other third party;
 - d) Failure to observe and comply with the user manual, maintenance
 - e) regulations and intervals;
 - f) Modifications, changes, or attempted repairs, except as conducted by an authorized, certified dealer or authorized, certified installer;
 - g) Incorrect use or inappropriate operation, storage, commissioning, or modification of the covered products;
 - h) Insufficient ventilation of the covered product;
 - i) Failure to observe and comply with the applicable safety regulations;
 - j) Operating and exposed to temperatures not within 0°C – 50°C.
 - k) Altitude installed above 3000 meter;
 - l) Operation in a non-intended use, or a use which exceeds the recommended or permitted limits or loads of the FnS Power Product;
 - m) Natural disaster such as lightning, flood, earthquake, fire, extreme cold weather, or other events outside the reasonable control of FnS Power;
 - n) Theft
 - o) Including but not limited to the events listed above;
- 3) This Limited Warranty does not cover cosmetic defects that do not directly influence energy production, or degrade form, fit, and function, nor does it cover noise or vibration that is not excessive or uncharacteristic and does not impact the performance of the Covered Products.
- 4) FnS Power is not responsible for inspection of product(s) by a third party other than FnS Power or FnS Power's agent approved by FnS Power.
- 5) In no event will FnS Power or its distributor be held responsible or liable for any personal injuries arising out of or connected with the use or misuse of the Covered Product, or for any other damages, whether direct, indirect, punitive, incidental, or consequential, even if FnS Power has been advised of such damages.

Service Commitment

To activate this Limited Warranty, the attached Limited Warranty Registration Form must be completed and forwarded to FnS Power or its distributor pursuant to the instructions set forth in the Limited Warranty Registration Form for FnS Power to know the Original Use Location and the FnS Power Product(s) involved. It is important that you complete the Limited Warranty Registration Form since that is the only way FnS Power knows the Original Use Location and the FnS Power Product(s) involved. This Limited Warranty applies only to the FnS Power Product(s) that are (i) registered on the Limited Warranty Registration Form attached to this Limited Warranty and (ii) installed in the Original Use Location which shall be described by inserting the address of the Original Use Location in the space "Address of Installation" provided in the Limited Warranty Registration Form and name of installer/distributor or supplier.

- 1) The service hotline is +86-755-26452336, offering general inquiry, technical support, etc. In Australia, please contact its distributor YHI POWER PTY LTD at 03 9588 1888 for general and technical inquiries.
- 2) To request Warranty service, your Installer/Distributor/Supplier must contact FnS Power Technical Support in writing to admin@fnspower.com within the Limited Warranty Period. Either FnS Power or its authorized representative will attempt to troubleshoot the FnS Power Product(s) either remotely or at the Original Use Location to determine whether the FnS Power Product(s) are defective.
- 3) Warranty period and service mode. We offer different service solutions for different product; see details below:

| Category | Description / rating | Warranty Period | Service Mode | Remark |
|--------------------------|-----------------------------------|-----------------|--|---|
| Hybrid inverter | 3.6/5/7.6/8kW | 5 years | Customer to replace. Faulty units return to FnS | FnS arrange spare parts replacement |
| | 3.6/5/7.6/8kW | 5 years | Remote service | |
| Output Control Equipment | Limiter CT/Current Transformer | 2 years | Customer to replace. Faulty units return to FnS | |
| Monitoring device | Wifi plug/GPRS plug | 5 years | Remote technical support service | FnS arrange replacement |
| Monitoring System | / | 5 years | Remote service | Only provide service for system purchased |
| Batteries | 48V100Ah | 10 years | Remote service/customer replace | FnS arrange spare parts replacements |

Note:

- 1) If warranty period was specified on the invoice, then warranty period would adhere to the invoice.
- 2) At the end of the warranty period, at least 60% of the nominal energy of the battery remains.
- 3) Installation and commissioning don't offer installation service, don't offer onsite debugging service for monitoring device.
- 4) To be prepared for Technical Support assistance you need to provide in writing to your Installer/Distributor/Supplier all the following information (at a minimum):
 - a) Proof of date and place of purchase in the form of a copy of the purchase invoice for the original FnS Power Product(s)

- b) The FnS Power Product model number and serial number
 - c) A picture of the FnS Power Product(s) and the installation
 - d) A single line drawing
 - e) Panels per string, number of strings, parallel or in series scheme, grid category, grid voltage rating, grid frequency rating
 - f) A copy of the installation protocol
 - g) Inverter settings
 - h) Address where the FnS Power Product(s) are located
 - i) Description of the problem: error message or error code on LCD display. Pictures, or other fault information
 - j) Events / symptoms leading up to the problem with the FnS Power Product(s)
 - k) Resolutions attempted
- 5) Freight cost
- a) FnS takes on the freight cost for products under warranty. Customers take on the custom clearance costs incurred.
 - b) Customers take on the freight cost and other sort of related cost for warranty expired or voided products.

Important Notice

- 1) FnS Power's products are designed to meet stated Australia safety standards and regulations. Because local safety standards and regulations vary significantly, FnS Power cannot guarantee that products meet all applicable requirements in each locality. Buyer assumes responsibility for compliance with such safety standards and regulations in the localities in which a product will be shipped, sold or used. Before purchase and use of any product, Buyer shall review the product application, and national and local codes and regulations, and must verify that the use and installation of the product will be in compliance therewith.
- 2) If there is any inconsistency between this Limited Warranty and any other agreement or statement included with or relating to FnS Power Product or services, this Limited Warranty shall govern. If any provision of this Limited Warranty is found invalid or unenforceable, it shall be deemed modified to the minimum extent necessary to make it enforceable and the remainder of this Limited Warranty shall remain valid and enforceable according with its terms.
- 3) In according with the sales record, FnS ensured a safe quantity of spare parts in each spare parts center. This helped us building a fast response of replacement requirement.
- 4) Once the agreed warranty period (5 years standard factory warranty, or extension warranty) expired, FnS can still offer spare parts to customer. Customers are eligible to order any product spare part from FnS. We would offer spare part in a reasonable price to ensure a stable performance of FnS products.
- 5) Please note: FnS reserves the ultimate explanation right on this service commitment.

To obtain technical support or Warranty service, please either contact us as follows:

Address: B611, Block B, HengYu Center, No.21 Dengliang Road, Nanshan District, Shenzhen 518054 P.R.China

Phone: 86-755-26452336

Email: admin@fnspower.com

Or contact FnS's Distributor in Australia YHI Power PTY LTD:

Address: 20-22 Venture Way, Braeside VIC 3195

Phone: 61-1300 722 028

Email: inquiry@yhipower.com.au

FnS Power Warranty Registration

Customer Name:

Address of Installation:

State: _____

Post code: _____

Phone: _____

Email: _____

Product Model:

Quantity: _____

Additional Accessories:

Date of Installation: ___/___/___ Date of Commissioning: ___/___/___

Serial Numbers: _____

Date of Purchase: ___/___/___ Retrofit or New Install: _____

Where was the product purchased? _____

Licensed Installer Contact information

Company Name:

License no:

Address of Installation:

State: _____ Post code: _____

Phone: _____ Email: _____